

MAY 27 2008

PTO/SB/21 (01-08)

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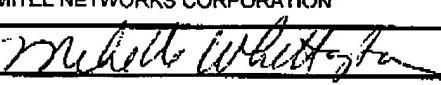
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Total Number of Pages in This Submission 11

Application Number	10/680,345
Filing Date	10/08/2003
First Named Inventor	Amyat
Art Unit	2152
Examiner Name	Whipple
Attorney Docket Number	SBN (P1307US00)

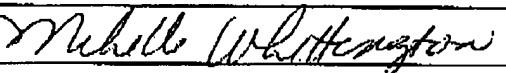
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SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT

Firm Name	MITEL NETWORKS CORPORATION		
Signature			
Printed name	MICHELLE WHITTINGTON		
Date	MAY 27, 2008	Reg. No.	43,844

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Signature			
Typed or printed name	MICHELLE WHITTINGTON	Date	MAY 27, 2008

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MAY 27 2008

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant(s): Daniel AMYOT et al
Serial No.: 10/680,345
Filed: October 8, 2003
For: INTERACTIVE CONFLICT RESOLUTION
FOR PERSONALIZED POLICY-BASED SERVICES
Art Unit: 2196
Examiner: Brian P. Whipple

Response to Notice of Non-Compliant Amendment

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

This is in response to the Notice of Non-Compliant Amendment dated May 23, 2008. Pursuant to the Notice, only the corrected section (i.e., the Claims Section) from Applicant's January 8, 2008 and April 28, 2008 Amendment and Response is submitted herewith. All remaining amendments and arguments from the January 8, 2008 Response remain intact.

Amendments to the Claims begin on page 2 of this paper: